

Rules & Bylaws

rev. Sept. 2023

Article One

Member Classifications:

1) Primary Members

A member who pays an individual initiation fee and full monthly dues (as determined by the membership level at which he/she joins the club) shall be classified as a "primary member" and have full use of the club facilities. Primary memberships are not transferable.

2) Associate Members

Spouses and legally dependent children (13 to 25 years of age) of primary members may be added to the primary member's account by paying the prevailing monthly dues for "associate members" and have full use of the facility.

3) Corporate Members

A company which purchases a minimum of ten (10) primary memberships in its corporate name may assign such memberships to persons within the corporation. For more information contact Membership Services at (810) 606-7523.

Article Two

Member Records & Procedures

1) Accounts

Member must have bank draft or a debit/credit card on file for automatic payment of membership dues. Members will be billed on the first of each month for past charges, along with dues and other fixed fees for the upcoming month.* Accounts are due and payable between the 1st and the 24th of the current month, and become delinquent after the 24th day of the month. Delinquent accounts will be assessed a \$35 late fee.

**Bank draft or credit/debit are processed on the 5th business day after the first of the month.*

2) Contact Changes

Members are responsible for providing the club with changes in contact information, such as address, phone number and email.

3) Delinquency

Members whose accounts are overdue will be subject to having their membership suspended or canceled at managements discretion until all past due accounts have been paid in full.

Delinquent accounts not paid in full and in a timely manner will be turned over to collections. Ascension Genesys Health Club—at its sole discretion—may request that delinquent accounts be reported to all 3 major credit reporting agencies (CRA's). In the event of default, all costs associated with the collection of said account will be passed along to the member, including but not limited to: collection fees, convenience fees, and/or attorney fees.

4) Associate Changes

Primary members may add a spouse and legally dependent children ages 13-25 as associate members to their account at any time. When adding associate members in the middle of the month, prorated dues apply. All associate terminations take place the last day of the month. The primary member is responsible for associate dues through month end. Associate must remain active for at least one month.

5) Termination

A membership may be terminated ONLY by paying the member account up to date and giving the signed Member Resignation form to the Membership Services office. Membership dues are not prorated. Terminations take place at the end of the month.

E-Passes and Club Bucks are forfeited at the time of resignation.

6) Dues and Fee Adjustments

Dues and fees are subject to adjustment by management at any time.

7) Dismissal

A member may be dismissed by management for violation of club rules and bylaws or for any other conduct deemed detrimental to the club. The member's initiation fee shall be forfeited.

Get in. Get fit. Get the most out of life.

801 Health Park Blvd., Grand Blanc, MI 48439

www.ascensiongenesyshealthclub.com



**Ascension
Genesys**
HEALTH CLUB

8) Freezes

Memberships may be "frozen" and monthly dues reduced to a minimum handling charge during periods of forced inactivity for a minimum of two months* or more, provided the following conditions are met:

- a. The membership account is paid up to date.
- b. Freeze Request Form is signed and received by the Membership Services office.

During freeze period, all membership privileges are suspended, which include the use of electronic guest passes, club bucks, guest privileges, member-only events, and discounted member pricing on programs/lessons/services. Frozen members may use the club while on freeze status for \$20 per visit. Unlimited childcare and locker fees will still be charged during freezes per contractual agreements.

**A minimum of 2 consecutive months must be taken per freeze period.*

Article Three

Reservation Policies:

1) Tennis & Pickleball Court Reservations

Active members may reserve a court 24 hours in advance at no charge. Reservations made 25-48 hours in advance will be subject to a court reservation fee. Court reservations can be made via the mobile app, online, or at the Service Desk.

One Court at a Time

Only one court reservation can be made at one time.

Court Check-in Time

Members who fail to check in at the Service Desk 15 minutes after their court reservation time will forfeit the reservation.

2) No-show Fee

A member who fails to check in for a reserved court or fails to show up for training, lesson, or massage reservation without canceling by the appropriate cancellation deadline will be subject to a (no-show) charge.

Article Four

Locker Room Policies:

1) Cell Phone Usage

Cell phone usage in the locker rooms is strictly prohibited except in the designated areas. Cell phone usage in the club is permitted; however, taking photos of people not in your party is strictly prohibited. Talking on cell phones is not permitted when using weight machines or cardiovascular equipment.

2) Use of Locker Rooms

The Michigan Department of Health, by law, requires members to shower prior to using the hot tub, cold plunge, or pool. Children four years of age and older are not permitted in the opposite sex locker room. Family locker rooms are provided for your convenience.

3) Locker Room Hours

Locker rooms remain open 30 minutes past club closing, with the exception of the sauna, steam room, hot tub, and cold plunge.

4) Locker Room Decency

In an effort to keep our club family friendly we ask that you be considerate and cover yourself with a towel while moving throughout the locker room.

Article Five

House Rules:

1) Anti-Discrimination Policy

Ascension Genesys Health Club (AGHC) does not tolerate discrimination or harassment of any person on its premises on the basis of religion, race, color, national origin, age, sex, sexual orientation, gender identity or expression, height, weight, familial status, or marital status as protected by law - (Elliott-Larsen Civil Rights Act 453 of 1976 Amended Version March 2023).



2) Check-in/Check-out

All members are required to have their picture on file and must check in and check out at the Service Desk with their own Ascension Genesys Health Club issued scan tag.

3) Card Replacement

Members are allowed two replacement scan tags per year at no charge. Thereafter, they will be charged \$5 for each replacement card.

4) Smoking

Ascension Genesys Health Club is located within the Ascension Genesys campus which is smoke-free. Smoking is not permitted within 100 feet of the entire campus.

5) Proper Attire

All members will be expected to wear appropriate attire when using the club. Shoes and shirts are required at all times in the club with the exception of the locker rooms and pool areas. Management reserves the right to determine what is acceptable attire at all times and can request members make adjustments to conform to club standards.

The Michigan Department of Health, by law requires that swimsuits be worn in the pools, hot tub, and cold plunge. Other clothing items cannot serve as replacements. Towels are not allowed in the hot tub and cold plunge. A swim suit or towel must be worn in the sauna and steam room.

6) Lockers

Daily lockers are available for members' convenience. Keypad locks are provided in the Women's Locker Room and Family Locker Room. Members must supply their own lock in the Men's Locker Room. Daily lockers still locked after the club closes will be opened and the contents moved to Lost and Found. The club will not be responsible for lost or stolen articles. Full sized lockers are available for rental by members. Monthly fees are added to your account. See Membership Services for details. All lockers are property of Ascension Genesys Health Club, and Ascension Genesys Health Club reserves the right to clean and/or inspect lockers without notice. Members are not permitted to store food, liquor, weapons, drugs, or flammable materials in lockers.

7) Use of Wet Areas

- a. The Michigan Department of Health, by law, requires all persons to shower before entering pools, whirlpools, and cold plunges. Members who have used the steam room of sauna should shower before entering the whirlpools or cold plunges as well.
- b. Persons with open sores, infection, or contagious diseases are prohibited from entering the pools, whirlpool, or cold plunge.
- c. Shaving or grooming of any sort is not permitted in the steam room, sauna, or whirlpool areas.
- d. Children under the age of 13 are not permitted in the whirlpool, cold plunge, steam room, or sauna at any time.
- e. Children under the age of 13 years may use the swimming pools under direct supervision of a parent or other adult 18 years or older unless checked in with a lifeguard according to the Pool Sign-In Guidelines (see Child Policy brochure).

8) Towels

Fitness and large bath towels are available to members via our Towel Tracker machine. Each towel has a tracking device that reports member's usage and return. Towels are not to be removed from Ascension Genesys Health Club. Replacement cost per towel is \$12, subject to adjustment by management at any time.

9) Security

All members and guests must enter and leave the club via the front entrance. Security cameras are located throughout the club.

10) Equipment

Only athletic shoes with non-marking soles are permitted on courts and playing surfaces. Eye guards and wrist straps are strongly recommended for racquetball, handball, and squash. Only sport specific and/or rubber all-sports balls are permitted on racquetball and squash courts. Baseball bats/balls, softballs, and lacrosse sticks are not permitted in the facility. Football and soccer balls are allowed in the auxiliary gym. No "dunking" is permitted on the basketball courts (i.e., hands above and/or hanging on the basketball hoop rim).



11) Weight Room Rules

- a. Children under 13 are not permitted in the weight room.
- b. Please return all equipment and weights to designated areas.
- c. All weight plates and dumbbells must be racked after use.
- d. Dropping dumbbells, barbells, and plates on the main weight room floor is strictly prohibited. Bumper plates and lifting platforms are available in the Complete Athlete area for heavier olympic lifts.
- e. Please wipe off equipment after each use with sanitizing wipes or spray.
- f. Gym bags and chalk are prohibited in weight room area.
- g. Phone conversations via phone/earbuds is prohibited while using cardiovascular and weight room equipment.

12) Guest Policy*

Active members may bring guests into the club. Guest must register at the Service Desk and pay the appropriate fee upon entering. Guest passes are valid for one visit only and are non-refundable. Sponsoring active members must be present the entire time their guests are using the club. If unregistered guests are found using the club, the guest will be banned from the club for a minimum of 30 days and the accompanying member will be charged the guest fee and subject to immediate suspension or termination from the club.

**For a full description of Ascension Genesys Health Club's guest policies, please see Guest Policy brochure*

13) Lost and Found

Lost and Found items are removed from the closet on the first day of each month, and kept for 48 hours before being donated. Valuable Lost and Found is kept for one month before being donated.

14) Amendments

Amendments to these rules and bylaws may be made at any time.

Article Six

Media Policy:

Professional photography and recording of video on the premises is not allowed without the advance approval from Ascension Genesys Health Club. Personal photography is ONLY allowed in public areas of the club, however, additional photography equipment (tripods, lights, selfie sticks, etc.) are prohibited. You must have consent to photograph any other member, guest, or staff member. No photography or cameras of any kind are allowed in any locker room, rest room, sauna or steam room, massage or service room, pool, private area of the club, in Kids Corner, or in the Cardiac Rehabilitation and Prevention area.

Ascension Genesys Health Club allows certain staff members to take images of members and guests for marketing purposes. If you do not wish to have images taken by Ascension Genesys Health Club, please let a staff member know. By your continued use of Ascension Genesys Health Club's premises and services, including participation in the class, you irrevocably consent to and grant Ascension Genesys Health Club the exclusive, worldwide, perpetual, royalty-free and otherwise unlimited right to use, copy, modify, distribute, publicly display and perform, publish, transmit, remove, retain, and repurpose the images for any purpose in any media or form of communication, without additional consent and without compensation, including but not limited to Ascension Genesys Health Club's commercial and promotional use on its corporate or employee social media sites.

Hours of Operation

Club Hours

Monday—Friday	5:00 a.m. to 9:00 p.m.
Saturday	7:00 a.m. to 8:00 p.m.
Sunday	7:00 a.m. to 8:00 p.m.

Membership Services

Monday—Friday	8:00 a.m. to 6:00 p.m.
Saturday	8:00 a.m. to 1:00 p.m.
Sunday	Closed

